

## Building disputes N

# November 2022

#### **Number of complaints**

TOTAL 100 9 Contractual and workmanship

25 Contractual

66 Workmanship

439 Complaints from 1 July 2022 +15% change from last month

-19% from this time last year

#### Top 5 complaint types



Fixing, joinery, benchtops and cupboards



Tiling – wall and floor



Roof cover (incl. skylights, valleys and flues)

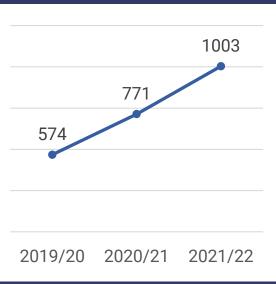


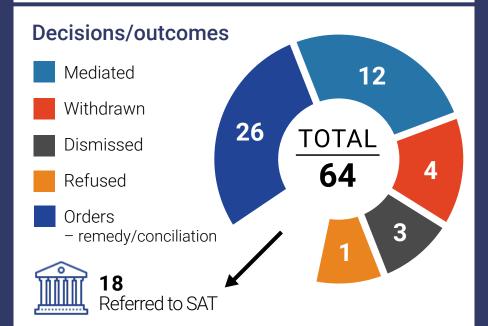
Ceilings and cornices



Gutters and downpipes

### Complaints by year







Data correct as at 31/12/22.