

Building disputes

Number of complaints

TOTAL
100

8 Contractual and workmanship

30 Contractual

62 Workmanship

221

Complaints from
1 July 2023

August 2023





-17% (-21) change from last month

Top 5 complaint types



Tiling - wall and floor



Windows/Window Frames/Flyscreens includes (excludes glazing)



Breach of contract - general

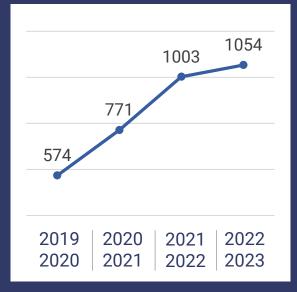


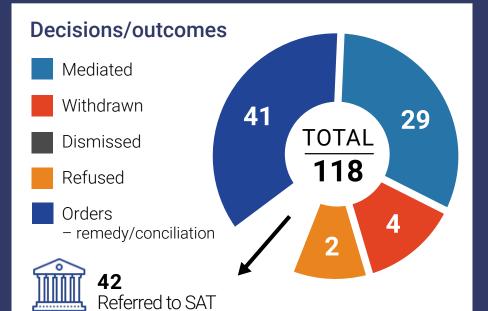
Breach of contract - time for performance



Doors and door frames (metal/timber) including hardware

Complaints by year







Data correct as at 13/09/23.