

Building disputes December 2023

Number of complaints

TOTAL **78**

13 Contractual and workmanship

20 Contractual

45 Workmanship

602 Complaints from 1 July 2023





Top 5 complaint types



Doors/door frames (metal/timber) including hardware



Gutters and downpipes



Tiling - wall and floor

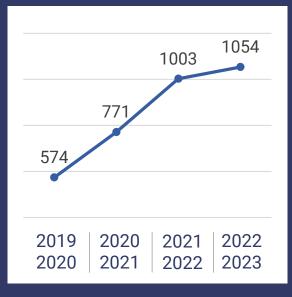


Water ingress



Brickwork (including stone and block work)

Complaints by year



Decisions/outcomes





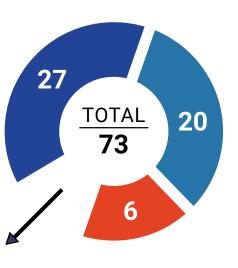








20 Referred to SAT





Data correct as at 18/01/23.