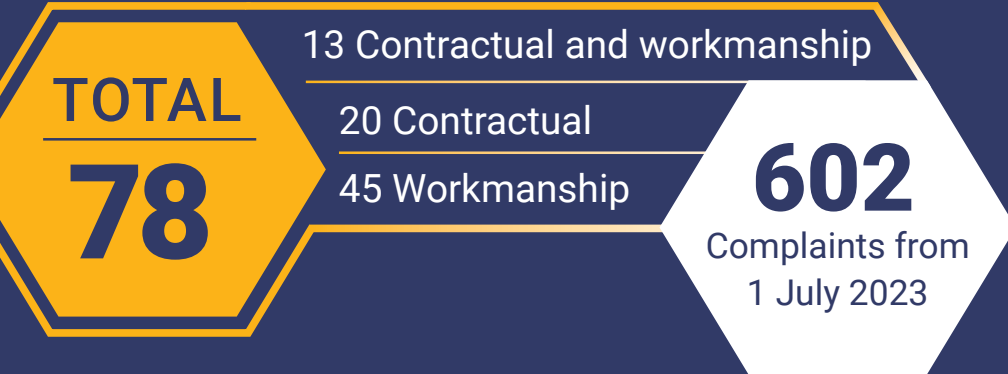


Building disputes

December 2023

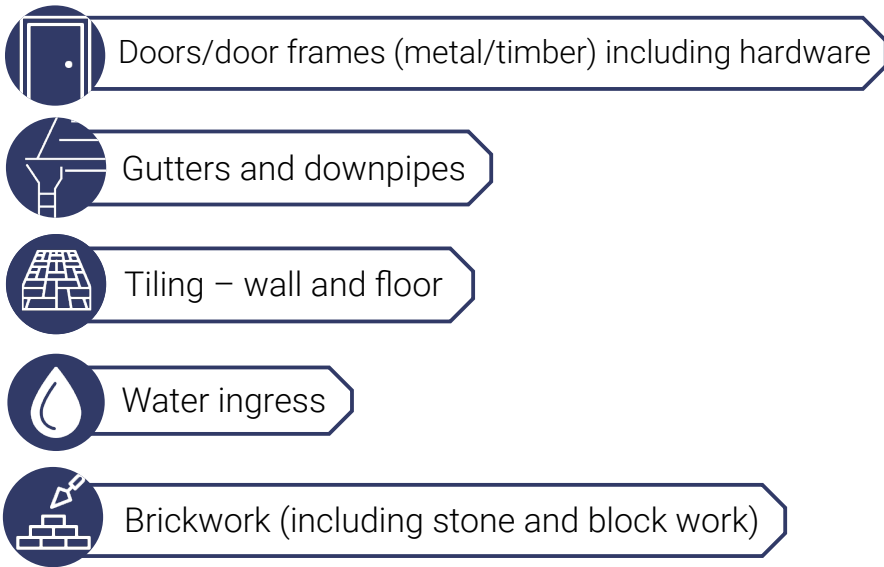
Number of complaints



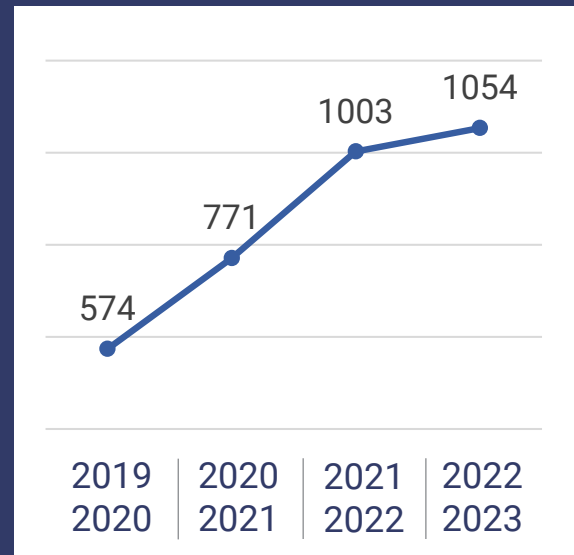
+18% from this time last year

-26% from last month

Top 5 complaint types



Complaints by year



Decisions/outcomes



20 Referred to SAT

Active complaints

568

Average days to close

168