



Building disputes

July 2023

Number of complaints

<u>тотац</u>
121

15 Contractual and workmanship

49 Contractual

57 Workmanship

121
Complaints from

1 July 2023

27% (+26) change from last month

68% (+49) from this time last year

Top 5 complaint types



Breach of contract – time for performance



Breach of contract - general



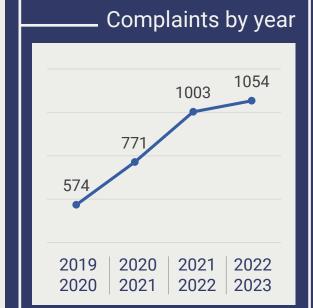
Paving/driveway – asphalt



Tiling - wall and floor



Ceilings and Cornices - internal only





Withdrawn



Refused









33 Referred to SAT

Data correct as at 10/08/23.