

Building disputes

June 2023

Number of complaints

TOTAL **95**

12 Contractual and workmanship

26 Contractual

57 Workmanship

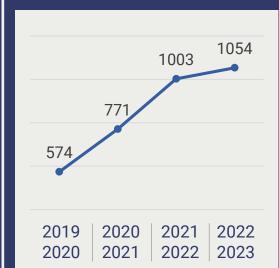
1054

Complaints from 1 July 2022 14% (83) change from last month

1

-17% (114) from this month last year

Complaints by year



Top 5 complaint types



Gutters and downpipes



Tiling – wall and floor



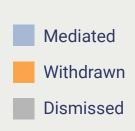
Brickwork (includes stone and block work)



Roof cover - Sheeting (includes skylights, valleys & flues)



Water ingress





Orders
- remedy/conciliation







39 Referred to SAT

Data correct as at 14/07/23.