

Building disputes November 2023

Number of complaints

тота<u>ь</u> 106 9 Contractual and workmanship

27 Contractual

70 Workmanship

524Complaints from 1 July 2023





-1% change from last month

Top 5 complaint types



Brickwork (includes stone and block work)



Breach of contract – time for performance



Tiling - wall and floor



Doors and door frames (metal and timber) including hardware



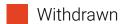
Water ingress

Complaints by year



Decisions/outcomes





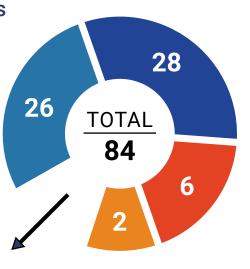








22 Referred to SAT





Data correct as at 19/12/23.