



Building disputes

September 2023

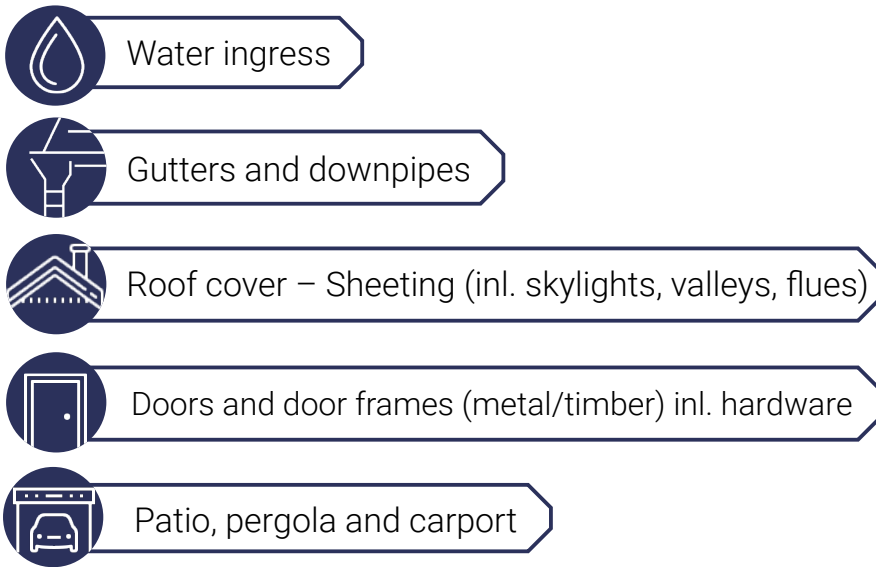
Number of complaints



+8% (+7) from this time last year

-10% (-10) from last month

Top 5 complaint types



Complaints by year



Decisions/outcomes



38 Referred to SAT

Active complaints

469

Average days to close

148