



Do you think you have been treated unfairly, inappropriately and/or unreasonably at work?

See below for which government agency to contact.

Problem that you are experiencing	Government agency to contact	Telephone number
<p>Bullying, harassment, occupational stress, violence and/or aggression, where your health has been or could be affected.</p>	<p>WorkSafe (if you work in general industry) Internet: www.worksafe.wa.gov.au Email: safety@commerce.wa.gov.au</p> <p>OR</p> <p>Resources Safety (if you work in mining or petroleum) Internet: www.dmp.wa.gov.au/ResourcesSafety Email: MinesSafety@dmp.wa.gov.au or psb@dmp.wa.gov.au</p> <p>OR</p> <p>Comcare (if you work for a Federal Government agency or your employer is a national employer who has a self insurance licence for workers' compensation) Internet: www.comcare.gov.au Email: general.enquiries@comcare.gov.au</p>	<p>1300 307 877</p> <p>(08) 9358 8001</p> <p>1300 366 979</p>
<p>Bullying where the behaviour creates a risk to your health and safety</p>	<p>Fair Work Commission (if you work for a company with PTY LTD in its name, the Commonwealth, a Commonwealth authority, a foreign corporation, a trading or financial corporation formed within the limits of the Commonwealth and some other types of 'constitutionally covered businesses' – you may wish to call and ask if you are eligible) Internet: www.fwc.gov.au</p>	<p>(08) 9464 5172</p>

Problem that you are experiencing	Government agency to contact	Telephone number
<p>Discrimination (direct or indirect) because of sex, race, age, breastfeeding, family responsibilities or status, gender history, disability, marital status, political conviction, pregnancy, religious conviction and/or sexual orientation. Discrimination is against the law in many areas of public life including employment.</p> <p>Sexual or racial harassment.</p>	<p>Equal Opportunity Commission Western Australia</p> <p>Internet: www.eoc.wa.gov.au Email: eoc@eoc.wa.gov.au</p>	<p>(08) 9216 3900</p> <p>Country callers: 1800 198149</p>
<p>Discrimination because of sex (including pregnancy, marital or relationship status, breastfeeding, family responsibilities, sexual orientation, gender identity and intersex status), disability, race and age.</p> <p>Sexual harassment or racial vilification.</p>	<p>Australian Human Rights Commission</p> <p>Internet: www.humanrights.gov.au Email: infoservice@humanrights.gov.au</p>	<p>1300 656 419</p>
<p>Pay and conditions <i>if you work for a sole trader or partnership</i></p> <p>Disputes over workplace rights <i>if you work for a sole trader or partnership</i></p>	<p>Wageline (Labour Relations)</p> <p>Internet: www.commerce.wa.gov.au/labourrelations Email: labourrelations@commerce.wa.gov.au</p>	<p>1300 655 266</p>
<p>Workers' compensation claims and disputes</p>	<p>WorkCover WA</p> <p>Internet: www.workcover.wa.gov.au Email: postmaster@workcover.wa.gov.au</p>	<p>1300 794 744 (Advisory Services) (08) 9388 5537 (hearing impaired)</p>
Tribunals for conciliation and/or arbitration and determination		
<p>Pay and conditions <i>if you work for a company with PTY LTD in its name</i></p> <p>Disputes over workplace rights <i>if you work for a company with PTY LTD in its name</i></p> <p>Conciliation or arbitration of an unfair dismissal claim <i>if you work for a company with PTY LTD in its name</i></p> <p>Inappropriate or unreasonable management of poor performance or conduct <i>if you work for a company with PTY LTD in its name</i></p>	<p>Fair Work Ombudsman</p> <p>Internet: www.fairwork.gov.au</p>	<p>13 13 94</p>

Problem that you are experiencing	Government agency to contact	Telephone number
<p>Conciliation or arbitration of an unfair dismissal claim, <i>if you work for a sole trader, partnership or non-trading corporation.</i></p> <p>Conciliation and arbitration of an outstanding benefit under the contract of employment, <i>if you work for a sole trader, partnership or non-trading corporation.</i></p> <p>Mediation of any industrial matter, question, dispute or difficulty that arises out of or in the course of employment, including any potential dispute, <i>regardless of who you work for.</i></p>	<p>Western Australian Industrial Relations Commission (WAIRC)</p> <p>Internet: www.wairc.wa.gov.au</p>	<p>9420 4444</p> <p>Freecall: 1800 624 263 (country callers)</p>
<p>If you are a government officer, appeals against decisions relating to termination of employment, disciplinary action or conditions of service (except salaries and allowances).</p> <p>Discrimination against a safety and health representative in the workplace. Determination of a dispute in relation to entitlements where work has ceased due to risk of imminent and serious injury or harm.</p> <p>Disputes arising under an owner-driver contract and code of conduct.</p>	<p>Public Service Appeal Board (WAIRC)</p> <p>Occupational Safety and Health Tribunal (WAIRC)</p> <p>Road Freight Transport Industry Tribunal (WAIRC)</p>	<p>9420 4444</p> <p>Freecall: 1800 624 263 (country callers)</p>
<p>Health problems – <i>if you are experiencing health problems, seek medical advice from a doctor.</i></p>		
<p>Assaults and stalking – <i>if you have been assaulted or are being stalked, contact the Western Australia Police.</i></p> <p>Call 131 444 for police assistance or attendance when it is not an emergency.</p> <p>Only call 000 in an emergency or life-threatening situation, when urgent police assistance is needed</p>		

If you need legal advice, you could call one of the following organisations	Telephone number
Employment Law Centre of WA (Inc) – for free, confidential legal advice, further assistance and referrals to employees www.elcwa.org.au/	1300 130 956 or (08) 9227 0111
Legal Aid WA – for basic information and general advice on employment related issues. However, no funded services are available for people with workplace bullying/harassment complaints. www.legalaid.wa.gov.au	1300 650 579

If you have mental health concerns, you could contact one of the following helplines or organisations	Telephone number
Mental Health Emergency Response Line – for a psychiatric emergency assessment and advisory service – 24 hours/7 days	(08) 9224 8888 1300 555 788 (Perth metropolitan area) 1300 676 822 (Peel Region)
Lifeline – for telephone crisis support – 24 hours/7 days	13 11 14
Crisis Care Helpline – for telephone crisis support – 24 hours/7 days	9223 1111 (Perth) 1800 199 008 (Statewide)
Samaritans Crisis Line – for telephone crisis support – 24 hours/7 days	135247 1800 198 313 (country callers)
Kids Helpline – for a counselling service for those aged 5-25 yrs – 24 hours/7 days	1800 551 800
Mensline telephone support – for information, support and referrals for men – 24 hours/7 days	1300 789 978
Parenting WA line – for information and support on parenting – 24 hours/ 7 days	1800 654 432 or 6279 1200
Beyondblue information line – for information on depression, anxiety and related disorders and treatments and referrals www.beyondblue.org.au/	1300 224 636
SANE helpline – for general information on symptoms on mental illness – 9am-5pm EST, Monday-Friday www.sane.org/helpline	1800 187 263

<p>AnglicareWA Relationship Services (KinWay) – for relationship counselling including bullying</p> <p>www.anglicarewa.org.au</p>	<p>There are offices in various locations in Western Australia. For telephone numbers, go to the website</p>
<p>Centre Care – for counselling services at offices in various parts of Western Australia</p> <p>www.centrecare.com.au</p>	<p>For telephone numbers, go to the website.</p>
<p>Relationships Australia, Western Australia – for counselling services in various parts of Western Australia</p> <p>www.wa.relationships.com.au</p>	<p>1300 364 277</p>

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