



Homeless and emergency accommodation Western Australia

Crisis accommodation and homelessness

Entrypoint Perth

1800 124 684 / 6496 0001

www.entrypointperth.com.au

A free assessment and referral service assisting people who are homeless, or at risk of homelessness, to access accommodation and support. Availability varies from day to day, so people should be made aware there could be a waitlist.

WA Housing Hub

options.wahousinghub.org.au

Crisis accommodation and emergency support across WA.

Homeless Advisory Service

1800 065 892

Crisis accommodation and homelessness
Department of Communities, Government of
Western Australia

Uniting

1300 663 298

www.unitingwa.org.au

Homeless accommodation support.

Youth Futures WA

www.youthfutureswa.com.au

(08) 9300 2677

Youth homelessness service.

St Bart's

www.stbarts.org.au

Supporting Western Australians experiencing homelessness, mental health challenges and hardship.

Zonta House

Crisis centre 1 (08) 6556 2430

Crisis centre 2 (08) 6556 2402

www.zontahouse.org.au

Refuge and transitional accommodation for women over 18.

Mission Australia

1800 888 868

www.missionaustralia.com.au

Nationwide service helping people find safe and affordable housing.

Anglicare WA

1300 114 446

www.anglicarewa.org.au

Helping people who are homeless or experiencing housing issues.

Red Cross

1800 733 276

www.redcross.org.au

Helping people at risk of losing their private rental housing

Counselling and suicide prevention

Crisis care helpline

1800 199 008

Information and counselling for people in crisis needing urgent help.

Lifeline

131 114 (24/7)

www.lifeline.org.au

In a crisis situation.

Suicide call back service

1300 659 467 (24/7)

www.suicidecallbackservice.org.au

Free, professional phone and online counselling.

Beyond Blue

1300 224 636 (24/7)

www.beyondblue.org.au

Help for anxiety and depression.

The Samaritans Helpline

135 247

www.thesamaritans.org.au

Free WA based mental health service.

COVID Connect

1800 733 276

www.redcross.org.au/covidconnect

Free phone service providing support and connectedness during COVID.

Legal services

Circle Green Community Legal

(08) 6148 3636

www.circlegreen.org.au

Assisting with legal issues related to tenancy, employment and family and domestic violence.

Street Law Centre WA

1800 752 992

www.streetlawcentre.org.au

Homeless persons' free legal advice clinic.

Community Legal WA

9221 9322

www.communitylegalwa.org.au

Provides legal help in the areas of tenancy, employment, family and domestic violence.

Women's Legal Service WA

Justice for women

1800 625 122

www.wlswa.org.au

Advocare

1800 655 566

1300 724 679 (WA Elder Abuse Helpline)

www.advocare.org.au

Protecting the rights of older people in WA.

Family and Domestic Violence

Women's domestic violence helpline

1800 007 339

Support and counselling for women experiencing family and domestic violence (including referrals to women's refuges).

Men's domestic violence helpline

1800 000 599

Counselling and referrals for male perpetrators, as well as male victims of family and domestic violence.

Sexual Assault Resource Centre

1800 199 888 / 6458 1828

1800 Respect

1800 737 732

Free counselling service for anyone experience family and domestic violence.

www.safetenancy.wa.gov.au

Options for tenants experiencing family or domestic violence.

Financial support

Financial Counsellors

1800 007 007

www.financialcounsellors.org

Help in sorting out debts, working with creditors and advising on payment supplements due to the impact of COVID-19.

National Debt Helpline

1800 007 007

www.ndh.org.au

Free, independent and confidential financial information and support provided by financial counsellors.

Consumer Credit Legal Service

(08) 9221 7066

www.cclswa.org.au

Free legal advice in the areas of credit, banking and finance.

Emergency relief and food access

WA Connect

1800 979 777

(free-call 9am–5pm Monday – Friday)

www.waconnect.org.au

The Emergency Relief and Food Access Service provides support in the form of food vouchers, paying bills and referrals to other services.

Unemployment support

COVID-19 JobSeeker Subsidy

132 850

www.servicesaustralia.gov.au

Fair Work Ombudsman

www.fairwork.gov.au

Information on workplace rights and obligations.

Services for Aboriginal and Torres Strait Islander people

Aboriginal Family Law Service

1800 469 246 / 9355 1502

Offers free legal services and community education to help people live free from family violence and sexual assault.

Aboriginal Legal Service of Western Australia

1800 019 900

9265 6666 (business hours)

9265 6644 (after hours)

Provides legal representation and support.

Djinda Service

9200 2202

A free specialist legal and non-legal support service for Aboriginal and Torres Strait Islander women in the Perth metropolitan area experiencing family violence and sexual assault.

Service for culturally and linguistically diverse people

ISHAR Multicultural Women's Health Centre

08 9345 5335

Multicultural Women's Health Service which provides a range of holistic services to women.

Multicultural Women's Advocacy and Support

9328 1200 / 9227 8122

Promotes the safety of women from migrant, refugee, or culturally and linguistically diverse backgrounds.

Multicultural Services Centre of WA

9328 2699

Provides a range of programs and services to migrants and refugees.

Disclaimer – The information contained in this fact sheet is provided as general information and a guide only. It should not be relied upon as legal advice or as an accurate statement of the relevant legislation provisions. If you are uncertain as to your legal obligations, you should obtain independent legal advice.

Consumer Protection | Department of Mines, Industry Regulation and Safety
1300 304 054

8.30 am – 5.00 pm Mon, Tue, Wed and Fri

9.00 am – 5.00 pm Thurs

Gordon Stephenson House

Level 2, 140 William Street

Western Australia 6000

M: Locked Bag 100, East Perth WA 6892

W: www.dmirs.wa.gov.au

E: consumer@dmirs.wa.gov.au

Regional Offices

Goldfields/Esperance (08) 9021 9494

Great Southern (08) 9842 8366

Kimberley (08) 9191 8400

Mid-West (08) 9920 9800

North-West (08) 9185 0900

South-West (08) 9722 2888

National Relay Service: 13 36 77

Translating and Interpreting Service (TIS): 13 14 50

This publication is available in other formats on request to assist people with special needs.

