

WA award summary

# Hairdressers Award

1 July 2023

# **About this award summary**

This document is a summary of the state Hairdressers Award. WA awards are legal documents that outline the pay rates, allowances, working hours, and leave entitlements for employees in a particular industry or type of work.

Complying with the provisions of a WA award is compulsory and all employers who are covered by this WA award must provide employees with the pay rates and employment entitlements in the WA award, as outlined in this award summary and in the full award as a minimum. Potential penalties for employers who do not meet WA award requirements are detailed on page 2.

This WA award summary is a summary only and does not include all obligations required by the award. It is important to also refer to the full Hairdressers Award that is available on the Western Australian Industrial Relations Commission website <a href="https://www.wairc.wa.gov.au">www.wairc.wa.gov.au</a>. Provisions of other employment legislation also apply to employees and have been included in this WA award summary where appropriate. Reference should also be made to the *Minimum Conditions of Employment Act 1993* (MCE Act), the *Long Service Leave Act 1958* (LSL Act), and the *Industrial Relations Act 1979* (IR Act) for full details.

This document is formatted for viewing on the Wageline website and contains web links to other relevant information. If using a printed copy in which links are not visible, all additional information can be found at <a href="https://www.dmirs.wa.gov.au/wageline">www.dmirs.wa.gov.au/wageline</a> or by contacting Wageline on 1300 655 266.

#### **Disclaimer**

The Department of Mines, Industry Regulation and Safety has prepared this WA award summary to provide information on pay rates and major award provisions. It is provided as a general guide only and is not designed to be comprehensive or to provide legal advice. The department does not accept liability for any claim which may arise from any person acting on, or refraining from acting on, this information.

## Three Step Check: to make sure this WA award summary is relevant to you

## Step 1

Is the business in the state system?

This WA award summary applies to businesses in the **state industrial relations system.** The state system covers businesses (and their employees) that operate as:

- ✓ sole traders
- ✓ unincorporated partnerships
- ✓ unincorporated trust arrangements
- ✓ incorporated associations and other non-profit bodies that are not trading or financial corporations

This summary does **not** apply to businesses in the national industrial relations system which operate as:

- Pty Ltd businesses
- incorporated partnerships or incorporated trusts
- incorporated associations and other non-profit bodies that are trading or financial corporations

For more information visit the Guide to who is in the WA state system page.

If the business or organisation is in the national system visit the Fair Work Ombudsman website <a href="https://www.fairwork.gov.au">www.fairwork.gov.au</a>

#### Step 2

Is the business covered by the Hairdressers Award?

The Hairdressers Award applies to businesses in the state industrial relations system which are:

✓ hairdressing establishments

#### Step 3

Is the employee's job covered by the Hairdressers Award?

The Hairdressers Award sets pay rates, working hours and other employment arrangements for full time, part time and casual employees working in hairdressing businesses as:

- ✓ hairdressers
- ✓ apprentice hairdressers

Industrial inspectors at the Department of Mines, Industry Regulation and Safety have powers under the IR Act to investigate employee complaints about underpayments of pay rates and leave entitlements under this WA award and state employment laws. Industrial inspectors also undertake regular proactive compliance audits in particular industries to determine if employers are paying correct wages and keeping correct employment records.

The penalty for contravening a provision of a WA award or not complying with a requirement relating to employment records is up to \$13,000 for individuals and \$65,000 for bodies corporate. Higher penalties apply for serious contraventions of up to \$130,000 for individuals and \$650,000 for bodies corporate. An industrial inspector is also able to give a person a civil infringement notice, similar to an 'on-the-spot fine', for not complying with employment record-related requirements. Record keeping requirements are outlined in the Employment records section.

Employees who believe that they have been underpaid, or who wish to make an anonymous report of wage theft, should visit the Making a complaint about underpayment of wages or entitlements page.

Stay informed when WA award pay rates change, subscribe to Wageline News or follow Wageline on social media.

## Rates of pay

All rates of pay are gross rates (before tax). The tables below provide the rates that apply from the first full pay period on or after 1 July 2023.

Classification (see page 12 for	Full time/part time employee				Casual employee (rate includes casual loading)		
definition)	Monday - Saturday Weekly	Monday - Saturday Hourly	Sunday (double time) Hourly	Public Holiday (double time and a half) Hourly	Monday – Saturday Hourly	Sunday (double time) Hourly	Public Holiday (double time and a half) Hourly
Senior Hairdresser	\$1,075.60	\$28.31	\$56.61	\$70.76	\$33.97	\$67.94	\$84.93

## **Apprentices**

- Employees undertaking a registered apprenticeship in hairdressing are covered by the Hairdressers Award.
- The pay rates for junior and adult apprentices are outlined below, and the working hours, leave entitlements and other award provisions detailed in this WA award summary apply to apprentices.
- An employer is required to pay an apprentice for the time spent at TAFE (or other off the job training) as normal working hours. An employer is not required to pay TAFE fees on behalf of the apprentice.
- If the apprentice is a high school student undertaking a school based apprenticeship they must be paid the relevant hourly rate for the year of their apprenticeship for:
  - o all hours spent working on the job; plus
  - o hours spent in off the job training (deemed to be 25% of actual hours worked each week).
- Visit the <u>Pay rates for apprentices</u> page for more information.

## Apprentice rates of pay

Apprentice 3 year term	% of senior rate	Weekly	Hourly
1st Year - under 21	50%	\$537.80	\$14.15
1st Year - 21 or over	Adult apprentice rate	\$733.40	\$19.30
2nd Year	70%	\$752.90	\$19.81
3rd Year	85%	\$914.30	\$24.06

## **Registered trainees**

- Registered trainees are employees who are undertaking a traineeship registered with the <u>Apprenticeship Office</u> at the Department of Training and Workforce Development. Traineeships can be undertaken on a full time, part time or school-based basis.
- Adult or junior employees undertaking a registered traineeship in hairdressing are not covered by the Hairdressers Award as there is no job classification for registered trainees under this award, and therefore registered trainees in this industry are award free.
- Visit the <u>Pay rates for trainees</u> page for wage rates for award free full time, part time and school based registered trainees.
- An employer is required to pay a registered trainee for time spent at TAFE (or other off the job training) as normal working hours. An employer is not required to pay TAFE fees on behalf of the registered trainee.
- Registered trainees in this industry are entitled to <u>annual leave</u>, <u>personal leave</u> and other leave and employment entitlements that apply to award free employees while undertaking a traineeship.

## **Employees not undertaking hairdressing duties**

The Hairdressers Award does not cover employees who are not undertaking hairdressing duties, as there are no relevant job classifications in the award. If an adult or junior employee is undertaking receptionist or clerical duties for a hair salon, they will be covered by the <u>Clerks (Commercial Social and Professional Services) Award</u> and if their primary role is undertaking cleaning they will covered by the <u>Cleaners and Caretakers Award</u>.

## **Allowances**

#### **Tool allowance**

All full time and part time employees and apprentices must be paid \$8.30 per week including during periods of leave.

#### Meal money

An employee required to:

- continue working after the usual finishing time for more than one hour; or
- start work before 12.30pm and work beyond 7.00pm on the night of late night trading

must be paid \$12.55 per occasion.

#### First aid allowance

An employee that possesses a Senior First Aid Certificate and is appointed to perform first aid duties must be paid **\$10.00** per week.

## **Location Allowance for employees in regional areas**

- Employees employed in certain regional towns must be paid the weekly location allowance relevant to that town. Rates listed below are for adult employees working full time. Junior employees, casual employees, part time employees, apprentices and trainees must be paid proportionate location allowance based on the proportion which their weekly wage is to the adult rate under the WA award.
- If an employee has a dependant (a spouse or partner, or a child if there is no spouse or partner) the employee is entitled to receive double the allowance specified for the relevant town except if the dependant also receives a location or district allowance payment as part of their own employment.
- If an employee has a 'partial dependant' (a dependant who receives a district or location allowance of their own which is less than the location allowance the employee is entitled to under this award) the employee is entitled to receive:
  - o the relevant location allowance for the employee's town; plus
  - o an amount equal to the difference between the employee's location allowance and the amount their partial dependant receives in district or location allowance.
- If an employee receives free board and lodging, or is paid an allowance for board and lodging, the rate of location allowance is adjusted to 66.67% (two thirds) of the rate for the relevant town.

## Location allowance rates effective first pay period on or after 1 July 2023

Town	\$ per week	Town	\$ per week	Town	\$ per week
Agnew	\$24.70	Halls Creek	\$58.40	Norseman	\$22.10
Argyle	\$66.60	Kalbarri	\$9.00	Nullagine	\$64.70
Balladonia	\$25.80	Kalgoorlie	\$10.60	Onslow	\$43.40
Barrow Island	\$43.40	Kambalda	\$10.60	Pannawonica	\$32.30
Boulder	\$10.60	Karratha	\$41.90	Paraburdoo	\$32.20
Broome	\$39.90	Koolan Island	\$43.70	Port Hedland	\$34.60
Bullfinch	\$11.50	Koolyanobbing	\$11.50	Ravensthorpe	\$13.00
Carnarvon	\$20.50	Kununurra	\$66.60	Roebourne	\$48.30
Cockatoo Island	\$43.70	Laverton	\$25.40	Sandstone	\$24.70
Coolgardie	\$10.60	Learmonth	\$36.60	Shark Bay	\$20.50
Cue	\$25.50	Leinster	\$24.70	Southern Cross	\$11.50
Dampier	\$34.80	Leonora	\$25.40	Telfer	\$59.40
Denham	\$20.50	Madura	\$26.80	Teutonic Bore	\$24.70
Derby	\$41.40	Marble Bar	\$64.80	Tom Price	\$32.20
Esperance	\$7.10	Meekatharra	\$22.00	Whim Creek	\$41.50
Eucla	\$27.80	Mount Magnet	\$27.60	Wickham	\$40.00
Exmouth	\$36.60	Mundrabilla	\$27.30	Wiluna	\$25.00
Fitzroy Crossing	\$50.40	Newman	\$23.80	Wyndham	\$62.30

## **Uniforms**

If an employee is required to wear a special uniform, the uniform must be provided by the employer.

## **Deductions from pay**

- An employer may **only** make a deduction from an employee's pay if:
  - o the employer is required by a court or a state or federal law to make the deduction (e.g. tax that must be withheld from the employee's pay);
  - o the employee has authorised the deduction in writing (as part of a written employment contract or otherwise) and the deduction is paid on behalf of the employee; or
  - the employer is authorised by the WA award to make the deduction and the deduction is paid on behalf of the employee.
- Deductions or requirements to pay an amount of money to the employer or another person in relation to an
  employee under the age of 18 are not permitted unless the deduction or payment is agreed to in writing by the
  employee's parent or guardian.
- A term of a WA award or employment contract providing for a deduction from an employee's pay will be of no
  effect if it is for the benefit of the employer or a party related to the employer and is unreasonable in the
  circumstances.
- An employer cannot directly or indirectly compel an employee to accept goods, accommodation or other services instead of money as part of the employee's pay.

## Ordinary working hours, penalty rates and overtime – full time employees

- Full time employees are engaged in ongoing employment and work 38 ordinary hours per week or 76 ordinary hours every two consecutive weeks.
- Full time employees (not including apprentices) can be employed subject to a two month probationary period.

## **Ordinary hours of work**

The ordinary hours for full time employees are:

- 38 hours per week or 76 hours per fortnight;
- to be worked between:
  - 8.00am and 6.00pm Monday to Friday;
  - o 8.00am to 5.00pm Saturdays; and
  - o 6.00pm and 9.00pm for the purpose of late night trading;
- no more than 10 days worked in any two week roster period; and
- not more than 9.5 hours worked per day Monday to Saturday except on the day of late night trading when maximum daily hours are 11.5 hours.

## **Overtime and penalty rates**

When penalty rates apply for a full time employee	Penalty rates
All time worked in <b>ordinary hours</b> on Easter Saturday (Easter Eve)	Time and a half

When overtime applies for a full time employee	Overtime rates
If an employee works more than 38 hours per week or 76 ordinary hours	Time and a half for the first 2 hours
in a two week period	and double time after that
(NOTE: overtime does not apply where more than 38 ordinary hours are	
worked in any week during a two week period for the purpose of giving	
effect to employees being rostered off duty for one day unless:	
<ul> <li>more than 76 ordinary hours are worked in that two week period or</li> </ul>	
<ul> <li>more than 38 ordinary hours are worked in that two week period if</li> </ul>	
one week is a period of annual leave.	
If an employee works on a Sunday	Double time with a minimum of
	4 hours at that rate
If an employee agrees to work on a rostered day off between Monday and	Double time with a minimum of
Saturday (an employee cannot be required to work on their RDO)	4 hours at that rate
If an employee works on a Saturday in an establishment which works a	Time and a half for the first 2 hours
five day week (Monday to Friday inclusive)	and double time after that
If an employee works on a public holiday or substituted day	Double time and a half

An employee and an employer may agree to time off in lieu of payment of overtime in which case the time off must be equivalent to the overtime rate that otherwise would have been paid.

## Ordinary working hours, penalty rates and overtime – part time employees

- Part time employees are engaged in ongoing employment and work for a minimum of 12 hours per fortnight and a maximum of 64 hours per fortnight.
- Part time employees receive the same wages and conditions as full time employees but on a proportionate basis to the hours they work.
- Part time employees can be employed subject to a two month probationary period.

## Ordinary hours of work – part time employees

The ordinary hours for part time employees are:

- minimum of 12 hours and maximum of 64 hours per fortnight, Monday to Saturday inclusive;
- not more than 10 days worked in any fortnight;
- not to be engaged for less than 3 hours work in any one day; and
- no more than 9.5 hours per day except on the day of late night trading when maximum daily hours are 11.5 hours per day.

## Overtime and penalty rates

When penalty rates apply for a part time employee	Penalty rates
All time worked in <b>ordinary hours</b> on Easter Saturday (Easter Eve)	Time and a half

When overtime applies for a part time employee	Overtime rates
If an employee works more than 10 days in any fortnight	Time and a half for the first 2 hours and double time after that
If an employee works more than 9.5 hours or 11.5 hours on the	Time and a half for the first 2 hours and
day of late night trading	double time after that
If an employee works outside of the hours between:	Time and a half for the first 2 hours and
<ul> <li>8.00am and 6.00pm Monday to Friday;</li> </ul>	double time after that
<ul> <li>8.00am to 5.00pm Saturdays; and</li> </ul>	
<ul> <li>6.00pm and 9.00pm on late night trading</li> </ul>	
If an employee works on a Sunday	Double time with a minimum of 4 hours
	at that rate
If an employee works on a Saturday in an establishment which	Time and a half for the first 2 hours and
works a five day week (Monday to Friday inclusive)	double time after that
If an employee works on a public holiday or substituted holiday	Double time and a half

# Ordinary working hours, penalty rates and overtime – casual employees

Casual employees are engaged by the hour.

## **Ordinary hours of work**

- The ordinary hours for casual employees are:
  - o a maximum of 32 hours per week Monday to Saturday, except for up to 4 weeks at a time to cover peak trading periods or staff leave when an employee can work 38 hours per week;
  - o not more than 10 shifts in any 2 week roster period and any shift must be at least 3 consecutive hours; and
  - o no more than 9.5 hours per day except on the day of late night trading when maximum daily hours are 11.5 hours per day.
- A casual employee is entitled to a minimum of 2 hours pay if engaged to work but not permitted to commence work.

## Overtime and penalty rates

When penalty rates apply for a casual employee	Penalty rates
All time worked in <b>ordinary hours</b> on Easter Saturday (Easter Eve)	Time and a half

When overtime applies for a casual employee	Overtime rates
If an employee works more than 32 hours per week Monday to Saturday, except for periods up to 4 weeks to cover peak trading periods or staff leave when the maximum hours are 38 hours per week	Time a half for the first 2 hours and double time after that
If an employee works more than 10 shifts in a fortnight	Time and a half for the first 2 hours then double time
If an employee works on a Sunday	Double time with a minimum of 4 hours
If an employee works on a Saturday in an establishment which works a five day week (Monday to Friday inclusive)	Time and a half for the first 2 hours and double time after that
If an employee works on a public holiday or substituted holiday	Double time and a half

## Meal breaks

- Employees required to work more than 5 hours in a shift are entitled to an **unpaid** meal break of 30 60 minutes taken between 11am and 3pm. An employee working on the night of late night trading is entitled to an evening meal break between 4.30pm and 7pm.
- An employee working up to 8 hours in any day is entitled to a 10 minute paid tea break either the first or second
  half of the day. An employee who works more than 8 hours in any day is entitled to two paid tea breaks of 10
  minutes. These breaks are to be taken at a time that suits the employer's business, but must not be within one
  hour of commencing and finishing work, within one hour of the employee's lunch period, or during the time of
  late night trading.
- Where it is not possible for the employer to grant a meal break on any day:
  - o the meal break must be either treated as time worked and the employee must be paid an additional 50% of their ordinary hourly rate until released for a meal; or
  - o the employee must be allowed time off with pay within the roster period equivalent to 50% of the time elapsed between when the meal break became due and when the employee is released for a meal.

# **Employment of children**

- Under the *Children and Community Services Act 2004*, it is illegal to employ children under the age of 13 in a hairdressing salon, except if the child is working as part of a school program (e.g. work experience placement) or in a family business.
- Children who are 13 or 14 years old may be employed in a hairdressing salon between 6am and 10pm (not in school hours) with the written permission of their parent or guardian.
- Children who are school aged must not be employed during school hours, unless participating in a school program.
- The When children can work in Western Australia page has more information.

## **Public holidays**

- A full time employee is entitled to public holidays (or days substituted for public holidays) without deduction of pay. A part time employee is entitled to a public holiday (or day substituted for a public holiday) without deduction of pay if they would ordinarily be required to work on that day if it was not a public holiday.
- Under this award, if a public holiday (except Easter Sunday) falls on a Saturday or Sunday, the following Monday will be considered to be the public holiday. However, if Boxing Day falls on a Sunday or Monday, the following Tuesday will be considered to be the public holiday. When a public holiday is substituted with another day, the public holiday itself is no longer considered a public holiday for the purposes of the WA award.
- The Easter Sunday public holiday is observed on the actual day, and it is not substituted to another day solely because it falls on a weekend. Employees required to work on Easter Sunday must be paid at public holiday penalty rates. Visit the <a href="Easter Sunday public holiday">Easter Sunday public holiday</a> page for more information.
- When a public holiday falls on a day which for an employee would be that employee's rostered day off (non-working day) Monday to Saturday inclusive, the rostered day off shall be taken on the next following working day or on another day in the same working week by agreement between the employer and employee. Alternatively, the employer and employee may agree that substituted rostered days off accumulate up to a maximum of five in any given year, to be taken at a mutually agreed time.
- Visit the <u>Public Holidays in Western Australia</u> page to view the public holiday dates.

## **Leave entitlements**

## Quick reference guide

Leave entitlement	Full time	Part time	Casual
Annual leave	$\checkmark$	✓	*
Personal leave	✓	✓	*
Unpaid personal leave for caring purposes	✓	✓	✓
Bereavement leave	✓	✓	✓
Unpaid parental leave	✓	✓	✓
Long service leave	✓	✓	✓
Unpaid family and domestic violence leave	✓	✓	✓

This WA award summary covers the basic leave entitlements for employees covered by the Hairdressers Award but does **not** include all details on leave obligations and entitlements. Full details of conditions are contained in the Hairdressers Award on the WA Industrial Relations Commission website <a href="www.wairc.wa.gov.au">www.wairc.wa.gov.au</a>, the *Minimum Conditions of Employment Act 1993* and the *Long Service Leave Act 1958*.

#### **Annual leave**

- Full time employees are entitled to a minimum of four weeks of paid annual leave for each year of completed service, up to 152 hours. Part time employees are entitled to a minimum of four weeks of paid annual leave per year paid on a pro rata basis according to the number of hours they are required ordinarily to work in a four week period. Casual employees are not entitled to annual leave.
- Annual leave is a minimum entitlement in the *Minimum Conditions of Employment Act 1993* and the Hairdressers Award sets out additional requirements regarding annual leave and annual leave loading.
- During a period of annual leave an employee must be paid annual leave loading of 17.5%.
- On termination, annual leave loading of 17.5% is paid out on fully accrued annual leave entitlements for completed years of employment. Annual leave loading is not paid on proportionate leave (leave accrued in an incomplete year of employment) on termination, except in a situation where the termination is as a result of a business being sold from one employer to another and the employee's service has been deemed continuous, in which case the 17.5% loading must be paid to the employee pro-rata to the date of termination with the former employer.
- Annual leave accrues on a weekly basis:
  - o A full time employee accrues 2.923 hours of annual leave for each completed week of work.
  - A part time employee accrues the relevant proportion of 2.923 hours annual leave for each completed week of work.
  - Wageline's Annual leave calculation guide can assist with calculating annual leave entitlements.
- Visit Wageline's **Annual leave** page for more information.

#### **Personal leave**

- Personal leave entitles a full time or part time employee to paid time off work due to either illness or injury to
  themselves, or because they have to care for a member of their family or household who requires care or
  support because they are sick, injured or affected by an unexpected emergency.
- Each year, full time and part time employees accrue paid personal leave equal to the number of hours they would ordinarily work in a two week period, up to 76 hours per year. Personal leave is a cumulative entitlement, and any leave not taken in one year is carried over and able to be taken in future years.
- Paid personal leave accrues on a weekly basis for full and part time employees. Wageline's <u>Personal leave</u> <u>calculation guide</u> can assist with calculating paid personal leave entitlements.
- An employee, including a casual employee, is entitled to up to two days of unpaid personal leave per occasion
  when a member of the employee's family or household requires care or support because of a personal illness or
  injury or unexpected emergency affecting the member. A full time or part time employee cannot take unpaid
  personal leave for caring purposes if they have paid personal leave available.
- Casual employees are not entitled to paid personal leave. Casual employees can access up to two days of unpaid personal leave for caring purposes per occasion.
- Personal leave is a minimum entitlement from the Minimum Conditions of Employment Act 1993.
- Visit Wageline's <u>Personal leave</u> page for definitions of 'member of the family or household' or for more information.

#### **Bereavement leave**

- All employees, including casual employees, are entitled to two days paid bereavement leave on the death of a spouse, de facto partner, parent, step-parent, grandparent, child, step-child, grandchild, sibling or any other member of the employee's household. The 2 days need not be consecutive.
- Bereavement leave is a minimum entitlement from the Minimum Conditions of Employment Act 1993.

#### **Parental leave**

Employees, including eligible casual employees, are entitled to the unpaid parental leave entitlements in the National Employment Standards of the *Fair Work Act 2009*, as well as a number of more beneficial conditions contained in the *Minimum Conditions of Employment Act 1993* (a return to work after parental leave on a modified basis and a reversion to pre-parental leave working conditions). Visit the <u>Parental leave</u> page for more details.

## Family and domestic violence leave

- All employees are entitled to five days' unpaid family and domestic violence leave in each 12 month period. This
  leave is available in full at the start of each 12 month period of an employee's employment and does not
  accumulate from year to year. The five days' leave is available in full to part time and casual employees (i.e. it is
  not pro rata).
- An employee is able to take unpaid family and domestic violence leave if:
  - o the employee is experiencing family and domestic violence; and
  - o the employee needs to do something to deal with the impact of the family and domestic violence; and
  - o it is impractical for the employee to do that thing outside the employee's ordinary hours of work.
- Leave can be taken in a single continuous five day period, separate periods of one or more days each, or periods of less than one day.
- Family and domestic violence leave is a minimum entitlement from the *Minimum Conditions of Employment Act* 1993.
- Visit Wageline's Family and domestic violence leave page for more information.

## Long service leave

- Long service leave is a paid leave entitlement for full time, part time and casual employees. Under the *Long Service Leave Act 1958* (LSL Act), an employee may be eligible for long service leave:
  - o after 10 years of continuous employment with the same employer, and for every 5 years of continuous employment after the initial 10 years; and
  - on a pro-rata basis when their employment ends after 7 years of continuous employment but before 10 years.
- The <u>Long service leave</u> pages of the Wageline website contain information on who is covered by the LSL Act, the entitlement to long service leave, how long service leave can be taken and frequently asked questions.
- To be entitled to long service leave an employee's employment with their employer must be continuous. There are some paid and unpaid absences or interruptions to an employee's employment that:
  - o do not break an employee's continuous employment; and
  - o count towards the employee's period of employment for the purposes of accruing long service leave. Some other types of absences do not break an employee's continuous employment, but do not count towards an employee's period of employment for the purposes of accruing long service leave. Visit the <a href="Long service leave">Long service leave</a>. Visit the <a href="Long service leave">Long service</a> leave <a href="What is continuous employment">What is continuous employment</a> page for details.
- An employee's employment may in some circumstances also be continuous despite a change in the ownership of
  a business and the associated change of employer. This applies regardless of anything written in a sale of
  business contract. Visit the <u>Long service leave What happens when business ownership changes?</u> page for
  details.
- The <u>WA long service leave calculator</u> can provide an estimate of an employee's long service leave entitlement when employment ends as a result of resignation, dismissal, death or redundancy.

# Resignation, termination and redundancy

## Resignation by the employee

Full time and part time employees are required to provide:

- no notice if the employee is serving a 2 month probationary period as long as the employee was told of the probationary period and duration prior to engagement;
- one week's notice if employed for 5 or less years; and
- two weeks' notice if employed longer than 5 years.

A casual employee can resign without providing any notice to the employer.

## **Termination**

An employer is not required to give a casual employee any notice of termination.

Prior to terminating an apprentice, an employer must contact the Department of Training and Workforce Development Apprenticeship Office on 13 19 54 to discuss any proposed termination.

Except in cases of serious misconduct, an employer is required to give full time and part time employees the following period of notice of termination (or payment in lieu):

Period of continuous service	Notice period
Not more than 1 year	1 week
More than 1 year but not more than 3 years*	2 weeks
More than 3 years but not more than 5 years*	3 weeks
More than 5 years*	4 weeks

- \*Employees over 45 years of age with two or more years of continuous service must receive an additional week's notice.
- These obligations are in the *Fair Work Act 2009* which applies rather than the notice provisions in the Hairdressers Award.

## Redundancy

An employee is redundant when their employer has made a definite decision that they no longer wish the job the employee has been doing to be done by anyone.

When an employee has been made redundant they are entitled to receive:

- the appropriate notice period or pay in lieu of notice, as outlined above in the termination section;
- paid leave for job interviews;
- any unpaid wages;
- any unused accrued and pro rata annual leave;
- any unused accrued long service leave;
- pro rata long service leave (if applicable); and
- severance pay (if applicable).

Visit the Redundancy – General information page for information on redundancy obligations.

## Severance pay – Employers who employ 15 or more employees

Employers covered by this award who employ 15 or more employees must pay severance pay when an employee is made redundant, as outlined in the table below.

Period of continuous service*	Number of weeks severance pay	
Less than 1 year	Nil	
1 year and less than 2 years	4 weeks	
2 years and less than 3 years	6 weeks	
3 years and less than 4 years	7 weeks	
4 years and less than 5 years	8 weeks	
5 years and less than 6 years	10 weeks	
6 years and less than 7 years	11 weeks	
7 years and less than 8 years	13 weeks	
8 years and less than 9 years	14 weeks	
9 years and less than 10 years	16 weeks	
10 years and over	12 weeks	

<sup>\*</sup>An employee's period of continuous service includes any service with that business under a previous employer where there has been a transmission of business.

Employers who employ less than 15 employees are not required to make severance payments to redundant employees.

These severance pay requirements do not apply to probationary employees, apprentices and trainees, casual and contract employees or employees terminated due to serious misconduct or for other reasons not related to redundancy.

Redundancy pay is calculated based on the applicable number of weeks' severance multiplied by ordinary time earnings. Ordinary time earnings excludes overtime, penalty rates, and allowances.

If the employee resigns during the notice period, they are entitled to the same severance pay they would receive if they had worked until the end of the notice period. However, in this circumstance the employee is not entitled to payment in lieu of notice.

Visit the <u>Redundancy payments</u> page for more information on redundancy payments.

## **Dismissal requirements**

Under state laws, employees cannot be dismissed if to do so would be harsh, unfair or oppressive. There must be a valid and fair reason for dismissal, such as:

- consistent unsatisfactory work performance (which has been raised with the employee and the employee given further training and an opportunity to improve their work performance);
- inappropriate behaviour or actions; or
- serious misconduct.

The Dismissal information page outlines obligations and requirements when an employee is terminated.

## Pay slip and record keeping requirements

Employers must provide all employees with a pay slip, and must keep employment records as required by state employment law. There are penalties for not keeping records and not providing a pay slip.

## Pay slips

Employers need to provide a pay slip to each employee within one working day of paying the employee for work performed. The employer can decide whether to give a hard copy or electronic form of the pay slip.

A pay slip needs to include the following information:

- the employer's name and Australian Business Number (if any);
- the employee's name;
- the period to which the pay slip relates;
- the date on which the payment referred to in the pay slip was made;
- the gross and net amounts of the payment, and any amount withheld as tax;
- any incentive based payment, or payment of a bonus, loading, penalty rates or another monetary allowance or separately identifiable entitlement;
- if an amount is deducted from the gross amount of the payment:
  - o the name of the person in relation to whom or which the deduction was made;
  - if the deduction was paid into a fund or account the name, or the name and number, of the fund or account; and
  - the purpose of the deduction;
- if the employee is paid at an hourly rate of pay:
  - the rate of pay for the employee's ordinary hours;
  - o the number of hours worked during the period to which the pay slip relates; and
  - o the amount of the payment made at that rate;
- if the employee is paid a weekly or an annual rate of pay the rate as at the latest date to which the payment relates;
- if the employer is required to make superannuation contributions for the benefit of the employee:
  - o the amount of each contribution that the employer made during the period to which the pay slip relates and the name, or the name and number, of any fund to which the contribution was made; or
  - the amounts of the contributions that the employer is liable to make in relation to the period to which the pay slip relates, and the name, or the name and number, of any fund to which the contributions will be made.

Wageline's Pay slip information page provides more information and a pay slip template to assist employers.

## **Employment records**

## **Record keeping requirements**

It is compulsory for all employers to keep employment records which include the following information:

- the employee's name and, if under 21 years of age, their date of birth;
- the employer's name and Australian Business Number (if any);
- the name of the WA award that applies (in this case the Hairdressers Award);
- date the employee commenced employment with the employer;
- for each day of work:
  - o the time at which the employee started and finished work;
  - o period/s for which the employee was paid; and
  - o details of work breaks including meal breaks;
- for each pay period:
  - o the employee's designation (such as full time, part time, casual) and employee classification;
  - o the gross and net amounts paid to the employee;
  - o any amount withheld as tax; and
  - o all deductions from pay and the reasons for them;
- any incentive based payment, bonus, loading, penalty rates or other monetary allowance or entitlement;
- all leave taken, whether paid, partly paid or unpaid;
- the following matters relating to superannuation:
  - o the date on which each superannuation contribution was made, the amount of the contributions, the period over which the contributions were made, the name of any fund to which a contribution was made;
  - o how the employer worked out the amount of superannuation owed; and
  - o any choice made by the employee as to which fund their contributions are to be made and the date on which the choice was made;
- the information necessary for the calculation of and payment of long service leave under the LSL Act. Employers are also be required to comply with the record keeping requirements in the LSL Act. Visit <a href="https://www.dmirs.wa.gov.au/longserviceleave">www.dmirs.wa.gov.au/longserviceleave</a> for details;
- any other information necessary to show that the pay and benefits received by the employee comply with the WA award and other legal obligations such as employee entitlements under the MCE Act or LSL Act; and
- any other information required by the WA award to be recorded.

It is also compulsory to keep employment records that detail specific information regarding:

- termination related matters; and
- any supported wage system or a supported wage industrial instrument provision that applies to an employee with a disability.

If an employer makes a payment to an employee in cash, the employer must provide a record of the payment to the employee and ensure that a copy of the record of payment is kept as an employment record.

Wageline's <u>Employment records - Employer obligations</u> page provides more information and record keeping templates to assist employers.

#### Time periods for keeping records

It is compulsory that each entry in relation to annual leave and long service leave must be retained during the employee's period of employment and for not less than 7 years after the employment ends and each other employment record must be retained for not less than 7 years after it is made.

## **Classifications**

A "Senior Hairdresser" means an employee who has gained a trade certificate under State Industrial Apprenticeship Legislation in force at that time, or an employee who has at least four years of full time hairdressing experience, performing any of the following work: Head shaving, haircutting, hair removing, hair dressing, hair trimming, hair curling or waving, hair singeing, shampooing, wig making, hair working, hair dyeing or colouring, manicuring, face, neck or head massage or other similar stimulative treatment or process of the hair, head, face or neck, carried on, used or employed in hairdressing salons, beauty parlours, or similar establishments, whether with or without the aid of any apparatus, appliance, preparation or substance.