



## Weblinks

[CPD Information](#)

[Newsletter Archive](#)

[e-Bulletin Archive](#)

[Departmental  
Publications](#)

[Contact Us](#)

[Privacy Statement](#)

[Copyright](#)

## Consumer Protection Licensing - new location, new contact

From Monday 30 July 2012 the Consumer Protection Licensing Branch will be relocating from Level 6 to the Ground Floor of 219 St Georges Terrace, Perth.

This location will allow ease of access to front counter services for enquiries about licensing matters.

To coincide with the relocation, a new dedicated telephone number has been created for licensing enquiries.

Please update your records to reflect the new Licensing Advice Line number for calls within Australia.

**1300 30 40 64**

This **new number will commence on 6 August 2012** and most calls will be at the cost of a local call for metro and regional enquiries.

In addition to this, the facsimile (08) 9282 0869 will **no longer be available** for licensing purposes. Information sent to this fax number will **not** be received by Licensing and will therefore not be actioned.

To ensure that any documents relating to your licence or application are processed as quickly as possible, it is strongly recommended that you email the information to the Branch at [licensingenquiries@commerce.wa.gov.au](mailto:licensingenquiries@commerce.wa.gov.au) rather than lodging by fax.

Licensing staff are available by telephone or over the counter between 8.30am and 5pm Monday to Friday (excluding public holidays).

Complaint and general enquiries should still be directed to the Consumer Protection General Advice Line, by telephone on 1300 30 40 54 or by email at [consumer@commerce.wa.gov.au](mailto:consumer@commerce.wa.gov.au).