



Should claims on the bond be made easier for landlords and tenants?



Possible options

- Allow either the landlord or the tenant to apply for disposal of the bond and the Bond Administrator notifies everyone else.
- If there is a dispute about who is to receive any part of the bond, the Commissioner for Consumer Protection can make a decision.



Tell us what you think...

- Should the process for making a claim on the bond be changed? Why or why not?
- How much time should a landlord or tenant have to tell the Bond Administrator they don't agree with a claim?
- If there is a dispute about the bond, should the landlord and tenant be required to attend mediation to try to reach an agreement?
- Should the Commissioner or the Court decide any disputes about the bond?



It's easy to have your say!

To submit feedback:



consultations@dmirs.wa.gov.au

For more information about the RTA review:



[www.commerce.wa.gov.au/
tenancyreview](http://www.commerce.wa.gov.au/tenancyreview)



1300 304 054

Government of Western Australia

Department of Mines, Industry Regulation and Safety

Consumer Protection

Advice Line 1300 304 054
(for the cost of a local call statewide)

8.30am – 5.00pm Mon, Tue, Wed and Fri

9.00am – 5.00pm Thurs

Gordon Stephenson House

Level 2/140 William Street

Perth Western Australia 6000

Administration: (08) 6251 1400

Facsimile: (08) 6251 1401

National Relay Service: 13 36 77

Online

Website: www.dmirs.wa.gov.au

Email: consumer@dmirs.wa.gov.au

Mailing address

Locked Bag 100

East Perth WA 6892

Regional offices

Goldfields/Esperance (08) 9021 9494

Great Southern (08) 9842 8366

Kimberley (08) 9191 8400

Mid-West (08) 9920 9800

North-West (08) 9185 0900

South-West (08) 9722 2888



National Relay Service: 13 36 77

Translating and Interpreting Service (TIS) 13 14 50

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