



## Is there a better way to resolve tenancy disputes than going to court?



### Possible options

- Offer mediation as a first option.
- Allow the Commissioner for Consumer Protection to make decisions in certain types of disputes.
- Move tenancy disputes from the Magistrates Court to the State Administrative Tribunal.



### Tell us what you think...

- Would you use mediation to settle a dispute with your landlord/tenant? Why or why not?
- Should the Commissioner for Consumer Protection have a role in deciding certain disputes? Why or why not?
- If the Commissioner should have a role, what type of disputes do you think the Commissioner could decide?
- Should tenancy disputes move from the Magistrates Court and be dealt with by the State Administrative Tribunal instead? Why or why not?



## It's easy to have your say!

To submit feedback:



[consultations@dmirs.wa.gov.au](mailto:consultations@dmirs.wa.gov.au)

For more information about the RTA review:



[www.commerce.wa.gov.au/  
tenancyreview](http://www.commerce.wa.gov.au/tenancyreview)



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Government of Western Australia

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