

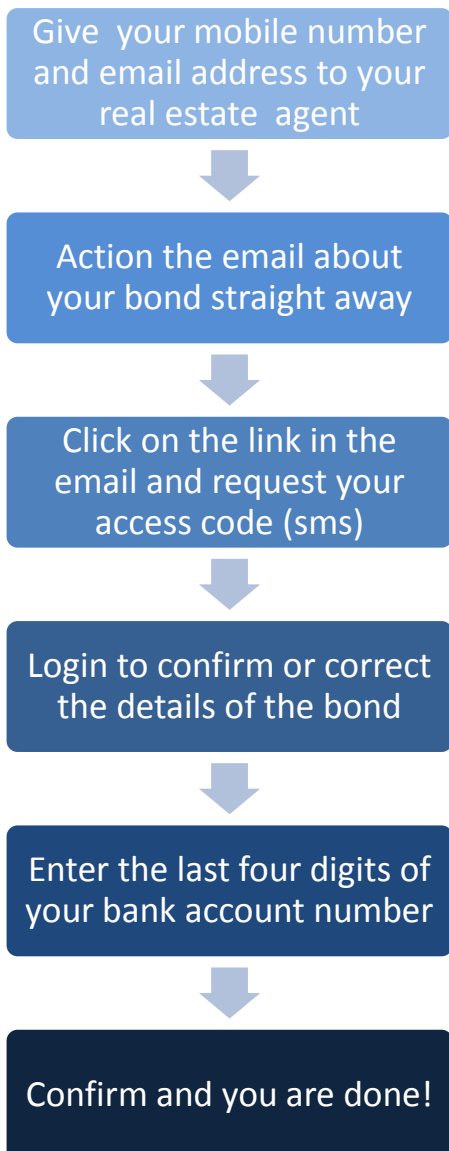


## eLodgement

Your real estate agency now uses the Department of Commerce's **eTransactions** system, which will make it easier and faster to change our records and to get your bond back. Tenancy bonds can now be lodged, varied and disbursed online, without the need for paper forms or signatures.

**Your email address and mobile telephone number are used as your unique identifier, replacing the need for you to sign paper forms.**

### What do YOU need to do?



### *The facts*

- eTransactions is **fast, easy and secure** and is similar to online banking
- eTransactions is not available for tenants that don't have a mobile number and email address
- The *Residential Tenancies Act 1987* **requires** all residential tenancy bonds be held by the Bond Administrator
- If you **don't** confirm your details within 48 hours, the bond will still be lodged
- Your information and bond money will be held **securely**
- It is still possible to change your mobile number or email address during your tenancy
- Confirming the details of the bond is **important** as it will allow you to get your bond money back **faster** at the end of your tenancy



iRentWA

#### Further information:

Bonds Administration, Department of Commerce  
1300 853 829 [bondsadmin@commerce.wa.gov.au](mailto:bondsadmin@commerce.wa.gov.au)

[www.commerce.wa.gov.au/bondsonline](http://www.commerce.wa.gov.au/bondsonline)