



Department of **Mines, Industry Regulation and Safety**

Department of **Transport**

Main Roads Western Australia



Be in the know before you need a tow

Get prepared before being involved in a car accident or roadside breakdown situation.

- The first tow truck doesn't have the automatic right to tow your vehicle.
- It is up to you to instruct the towing operator to take your vehicle home, to a licensed repairer, a location specified by your insurer or not to tow your vehicle at all.
- Make sure the total cost and location are included on the 'Authority to Tow' form before you sign and agree to it.
- Contact your insurer to see what your policy covers.

For more information visit www.dmirs.wa.gov.au/towing

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Main Roads towing service

If your vehicle is obstructing traffic or in a hazardous location, Main Roads may relocate it to a safer location at no cost.

However, you will be responsible for any further towing services needed to move your vehicle to a preferred location.

To report an incident on the Main Roads network, please call 138 138.



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Western Australia.*

www.dmirs.wa.gov.au/towing

Important:

Remove the sticker from the other side
(turn over for instructions)



Insurance cover

Know what your insurance policy covers. Keep the number of your insurer in your phone, and use the sticker provided to keep the contact details in your vehicle.



It's your choice

You have the right to choose who tows your vehicle and where it is towed to. If you are unsure or can't contact your insurer, having your car towed home is an option to give you more time to make a decision or get in touch with your insurer.



No maximum fees

Towing companies can set their own towing and storage fees because these fees are not regulated in WA. Be sure to agree on a price **before** signing.



Read the fine print before signing

The tow truck driver's statement ('Authority to Tow' form) must include:

- where your vehicle is being moved to
- your name and address
- plate number and make of the vehicle to be towed
- the tow truck driver's details
- the tow truck's plate number

The Road Traffic (Vehicles) Regulations 2014 – regulation 219 sets out all the information that the tow truck driver's statement must contain.

Although not currently required by law, ensure the tow truck driver's statement includes the total cost of towing and any storage of your vehicle. You should ask for this to be added before signing.

Do not sign the form if it has not been filled out or parts of it have been left blank, or if you are unhappy with the terms and conditions.



For more information visit www.dmirs.wa.gov.au/towing or call **1300 304 054** if during business hours.



GOVERNMENT OF
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Insurer contact (name and number)

Policy number

Insurer's preferred towing provider

www.dmirs.wa.gov.au/towing