

# **WARRANTY AGAINST DEFECTS FOR THE SUPPLY OF GOODS AND SERVICES**

**Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law.**

**For major failures with the service, you are entitled:**

- to cancel your service contract with us; and**
- to a refund for the unused portion, or to compensation for its reduced value.**

**You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion.**

**You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.**